Quick Reference Guide: Self-Service Functions (Redirect to MITS)

Steps:

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		My Providers Reg ID	Select Provi	der Pending Status	Agent Requests Provider Type	Account Adr	ninistration Medicaid ID	Specialty	DD Contract Number	DD Facility Number	Location	Effective Date	Submit Date	New Provider ? Revalidation Due Date		
		7	T	All	T	T	T	All	T	T	T	T	T	T		
	\rightarrow	517966	Test Training	Complete	69 - Pharmacist	1952999328	9999885	PHARMACIST				03/11/22	03/18/22	03/11/25		

To access and initiate self-service functionalities, click the hyperlink listed under the Reg ID or Provider name heading

Note: These functions will need to be accessed by logging into PNM. Direct login through MITS will be disabled on October 1, 2022.



Self-Service functionalities include:

- Remittance Advice
- Recipient Eligibility
- Claims
- Prior Authorization
- Cost Reports and Rate Setting
- Hospice
- Payment Innovation Reports

Locate the Manage Application section in the middle of the page.

Click the '+' icon to expand the Self-Service section

access those reports



to the MITS portal to complete the process:	Self Service	_ Self Service Selections:
· Demittenes Advise		View Provider File
Remillance Advice		Provider Correspondence
		Remittance Advice
Oldinis Drier Authorization		Recipient Eligibility
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Setting		Prior Authorization
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		<u>Payment mnovation Reports</u>

Disclaimer: It is the Provider's responsibility to keep information up to date in PNM. This includes specialties, contact information, addresses, etc.

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Steps:

Welcome NICOLE RUFFING Wednesday 03/17/2021 2:37-	13 PM
Super User Providers Cost Report Account Claims Eligibility Prior Authorization Reports Publications PNM Provider Home	FJ PM
	Welcome, NICOLE RUFFING Wednesday 03/17/2021 2:37:4 Super User Providers Cost Report Account Claims Eligibility Prior Authorization Reports Publications PNM Provider Home

Complete the processes for Claims, Prior Authorization, Recipient Eligibility, Hospice and Cost Reports in MITS

Onio .gov	
Welcome (THTCTY1) TRINITY HOSPITAL TWIN CITY	
A Payment Innovation Reports Episode Claim Search CF	PC Performance
Payment Innovation	4
Please select one of the panel options	
Payment Innovation Reports	
Episode Claims	
CPC Performance	
	Powered L Gainwell Technologie

Selecting 'Payment Innovation Reports' from the Self-Service menu directs you to the HAVEn portal where you can access the Payment Innovation Reports by clicking on the hyperlink listed